

# Newquay Foodbank Volunteer Role Profile

Volunteer Role: Volunteer Manager  
Volunteer Manager: Assistant Manager  
Where you will be based: Home based  
Time Commitment: 5-10 hours per month



## Why you should join Newquay Foodbank:

Newquay Foodbank was founded in 2011 by the community and we work to distribute food and essential items to people in Newquay, and surrounding areas, who are unable to make ends meet. We are a volunteer led organisation and rely on the skills that people from outside our organisation can bring. We are committed to ensuring that we have a sustainable operation both financially and by volunteer support and we must ensure our profile is raised in the community. This is a newly developing team and an exciting time to join us if you like to shape the future. By volunteering as the Volunteer Manager, you will lead the Volunteering team overseeing volunteer recruitment and training. You may have had a background in managing a small team or similar and be a people person.

## What you will be doing (including but not limited to):

- Support the Assistant Manager and work with the volunteer co-ordinators to ensure volunteers are recruited, trained and supported
- Guide the training and recruitment co-ordinators and support their work
- Help manage workloads and recruiting further help where necessary

## The skills you need:

- Previous volunteer or team management experience
- Good IT skills, such as Microsoft office and databases
- Organised and able to complete tasks accurately with good attention to detail
- Ability to listen and engage with people from a diverse range of backgrounds and experiences
- Ability to get on with others and be part of a team as well as completing tasks independently
- A willingness to learn about our organisation and our place within the Trussell Trust and align to our campaigns

## Benefits of joining Newquay Foodbank:

- Have an enjoyable experience while volunteering for a nationally recognised organisation
- Full induction and training required to undertake your role
- Access to Tempo Time Credits, earning rewards for your volunteering
- Reimbursement of out of pocket expenses
- A Newquay Foodbank uniform
- Learning new skills and utilising your existing skills to make a difference to the community
- Meet new people and be part of a motivated team who share your passion to achieve social justice

## By volunteering with Newquay Foodbank, we will ask you to commit to:

- Treating all members of the public with dignity and respect, whilst maintaining an organisational view
- Reading and abiding by the Newquay Foodbank's Policies and Procedures, including agreeing to and attending any training required to undertake your role
- Meeting time and other commitments as agreed