

## Newquay Foodbank Session Volunteer Role Profile

<b>Volunteer Role</b>	<b>Session Volunteer</b>
<b>Volunteer Manager</b>	<b>Session Lead</b>
<b>Where you will be based</b>	<b>Newquay (Variable)</b>
<b>Time Commitment</b>	<b>4 – 8 hours per month</b>

### Why you should join Newquay Foodbank:

Newquay Foodbank was founded in 2011 by the community and we work to distribute food and essential items to people in Newquay, and surrounding areas, who are unable to make ends meet. We are a volunteer led organisation and rely on the skills that people from outside our organisation can bring. We are committed to ensuring that we are a sustainable and effective organisation. This is a vital team and by volunteering as a session volunteer, you will make sure that clients get the support they need both by the receipt of a food bank parcel and the signposting onto further support as required. We have sessions at St Columb Major on Saturday morning, St Columb Minor on Tuesday morning, and St Michael's Church, Newquay on Mondays and Fridays.

### What you will be doing (including but not limited to):

- Supporting clients who attend food bank sessions
- Signposting clients onto further support where required
- Sorting and weighing stock as it enters the site
- Packing parcels as directed by the session lead

### The skills you need:

- Organised and able to complete tasks accurately with good attention to detail
- Ability to listen and engage with people from a diverse range of backgrounds and experiences
- Ability to get on with others and be part of a team as well as completing tasks independently
- A willingness to learn about our organisation and our place within the Trussell Trust and align to our campaigns

### Benefits of joining Newquay Foodbank:

- Have an enjoyable experience while volunteering for a nationally recognised organisation
- Full induction and training required to undertake your role
- Reimbursement of out of pocket expenses
- A Newquay Foodbank uniform
- Learning new skills and utilising your existing skills to make a difference to the community
- Meet new people and be part of a motivated organisation who share your passion to achieve social justice

### By volunteering with Newquay Foodbank, we will ask you to commit to:

- Treating all foodbank users with dignity and respect, whilst maintaining confidentiality as set out in our Confidentiality Agreement
- Reading and abiding by the Newquay Foodbank's Policies and Procedures, including agreeing to and attending any training required to undertake your role
- Meeting time and other commitments as agreed